

## QUALITY POLICY

The Policy and Business Objective of Midlands Components Limited is to provide operations and processes for products and service that give total satisfaction that meet relevant Legislative, Regulatory, Customer and Interested Party requirements.

It is the company's intention to maintain the Quality Management System that fulfils and conforms to the requirements of the BS EN ISO 9001: 2015 standard.

The commitment of Midlands Components Limited is to consider where practicable, risks and opportunities that enhance its customer focus and interested parties' satisfaction.

We recognise that the continued future success of the company depends on the price, quality and delivery of operations provided therefore;

It is the intention of Top Management to provide adequate resources, communicate and assign responsibilities supporting the strategic directions of the company. Apply the Plan Do Check Act (PDCA) approach to the whole of the company and its processes. Review the Quality Management System annually and strive for continual improvement.

Supporting the quality management system objectives and targets shall be set and monitored. These shall support the Quality Management System and product and service provided that shall be fit for purpose that will completely meet our customer's and interested parties expectations.



Mr. R. Atkinson  
Managing Director



Mr. D. Haynes  
Technical Director



Mr. S. Butler  
Manufacturing Director